



ECTAA work programme for 2019

- ❖ Implementation of the **Package Travel Directive** & Commission report on online market in 2019
- ❖ Directive proposal on representative action – **‘collective redress’**
- ❖ ECTAA’s complaint against **LH Distribution Cost Charge**
- ❖ Revision of **air passenger rights** Regulations 261/2004 and 2027/97
- ❖ Evaluation of the **CRS Code of Conduct**
- ❖ Evaluation of Regulation 1008/2008 on **common rules for the operation of air services**

ECTAA work programme for 2019

- ❖ Passenger protection against airline bankruptcies – Commission study in 2019
- ❖ Monitoring the implementation of **New Gen ISS**
- ❖ Review of the **Passenger Agency Programme**, including governance, and possible ECTAA complaint
- ❖ Participation to **PAPGJC and PAConf**
- ❖ Monitoring the implementation of **NDC**
- ❖ Compliance with **PCI DSS standard**
- ❖ **TOMS reform**

ECTAA work programme for 2019

- ❖ Revision of the **EU visa code**
- ❖ Implementation of **GDPR** (General Data Protection Regulation)
- ❖ Application of the **payment package** - Payment Service Directive II and Interchange Fee Regulation
- ❖ **EP election** and **Commission appointment**
- ❖ **Replacement of ECTAA Secretary General**